

ABDUL HANIF BONSANI

IT Support Specialist

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SUMMARY

A dedicated IT Support professional with approximately 3 years of experience in building and maintaining network infrastructure and developing systems to support business operations. Holds a Bachelor's degree in Informatics Engineering from Universitas Komputer Indonesia. Passionate about emerging technologies with a strong and growing interest in Artificial Intelligence.

EXPERIENCE

PT. LANCARJAYA MANDIRI ABADI – Bekasi, Indonesia

IT Support Specialist (2024 - present)

- Managed and troubleshoot company servers to ensure optimal performance and system availability.
- Proficient in operating system administration and capable of performing troubleshooting across various OS environments.
- Built and deployed CCTV infrastructure to monitor and secure activities at the project site.
- Managed and maintained IT assets, including hardware and software inventory tracking.
- Built and deployed network infrastructure at the company's project site offices.
- Built and managed cloud storage solutions for centralized and secure data access.
- Diagnosed and resolved hardware and software issues to minimize downtime and maintain productivity.
- Managed and maintained the company's email server to ensure reliable internal and external communication.

CV Ranifa Jaya Mandiri – Bandung, Indonesia

System Management (2022 - 2023)

- Developed and implemented a web-based Warehouse Data Management Information System to streamline inventory and operational workflows.
- Developed a production scheduling system to optimize and streamline manufacturing workflow and operational efficiency.
- Describe your responsibilities at work, the process, and the outcome.
- Managed and maintained the system's database to ensure data integrity, accuracy, and optimal performance.
- Developed and implemented systems to manage company data and support overall operational performance.

PT.LEN – Bandung, Indonesia

System Management (2018 - 2019)

- Managed and maintained the proxy system at PT Len to ensure secure, stable, and efficient network access across the organization.
- Served as a Help Desk technician, providing technical support and troubleshooting assistance to end-users to ensure smooth day-to-day IT operations.

EDUCATION

SMK ANGKASA LANUD SULAIMAN (2014-2018)

Teknik Komputer dan Jaringan

UNIVERSITAS KOMPUTER INDONESIA (2018-2023)

Teknik Informatika – GPA 3.15

SKILLS

- Able to design and build internet network infrastructure.
- Proficient in managing VPS and local servers on both Linux and Windows platforms.
- Able to develop web-based systems for managing company data.
- Skilled in operating systems administration and troubleshooting across multiple OS environments.
- Able to build NAS-based infrastructure for centralized data storage and management.
- Possess strong communication skills and ability to collaborate effectively in a team environment.